

## smsng-s24e VESA adapter

# Assembly instructions

The VESA adapter is compatible with the following Samsung products (samsung.com):

***S22E360H, S22E391H, S22E393H, S22E395H PLUS, S24E360HL, S24E390HL, S24E391HL, S24E395H, S27E360H, S27E391H, S27E393H, S27E395H***

The VESA adapter allows you to conveniently mount your SAMSUNG brand monitor to a monitor arm with a VESA hole pattern (**75 x 75mm**). Use the included screws and nuts.

If you want to mount your VESA adapter directly to the wall, use suitable screws and dowels (**not included**).



# Important Safeguards



Please read this manual carefully and keep it for future reference. If you pass the product on to third parties, this manual should always be included. Ignoring these instructions may result in injuries or damage to people and products, for which we cannot accept any liability.

## IMPORTANT - KEEP FOR FUTURE REFERENCE.

- The use of this product should always be in accordance with the specified safety instructions.
- Do not install your VESA adapter in combination with the monitor in places where people are located below.
- Do not exceed the maximum weight of the compatible monitor models, as this may result in serious injuries or property damage.
- Pay attention to the maximum ambient temperature of 35°C when using the product.
- Do not mount the VESA adapter near a heat source or in direct sunlight, as this may cause the adapter to overheat.
- Check if your mounting point (e.g., monitor arm) can support the weight of the monitor with the VESA adapter.
- The product is designed exclusively for mounting with a hole pattern of 75x75 / 100x100mm / 200x200mm.
- After installing the VESA adapter, the position of the monitor must be readjusted to ensure proper ergonomics.

### **WARNING**

**Ensure that the device is turned off and disconnected from the power supply before installation to avoid possible injuries or damage.**

## 1. Before First Use

Check the product carefully for possible transport damage and for the absence of accessories, such as screws, which should be included in the scope of delivery.

### **CAUTION**

**Make sure that packaging materials and small screws and parts contained therein are inaccessible to children to minimize the risk of choking and other risks.**

## 2. Maintenance and Cleaning

### 2.1 Maintenance

- It is recommended to check every three months that all screws are still tight. Also, regularly check the condition of all components of the product.
- Store the product in a cool and safe place, ideally at a maximum storage temperature of 40°C. For additional safety, keep the product away from children and preferably in its original packaging.

- Avoid any vibrations and shocks so as not to affect the life and functionality of the product.

## 2.2 Cleaning

- No corrosive or hot cleaning agents should be used to clean the product. Likewise, wire brushes, metal or other sharp materials are unsuitable for cleaning and should not be used.
- For gentle and effective cleaning, the use of a soft, damp cloth is recommended.

## 3. Waste Disposal

For the disposal of this product we recommend to contact the responsible local authorities or disposal services. They can provide you with detailed information on available disposal options and recycling centers in your area.

## 4. Manufacturer Information

3idee S.à r.l.  
19 Rue de Bitbourg  
L-1273 Luxembourg  
Luxembourg

**mail:** [info@3idee.eu](mailto:info@3idee.eu)

## 5. Help and Feedback

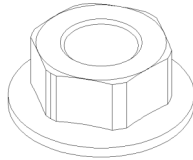
If you need help with your article, we are here for you. We also appreciate any feedback.

<https://help.3idee.eu/en/contact>

## Scope of Delivery Accessories



**4x** M4x14 screw with cross recess  
(**SP1**)



**4x** M4 nut with flange (**SP1**)

## Horizontal / Vertical Alignment

Please note: Not all VESA adapters and monitors are designed for vertical (upright) orientation. This limitation is often due to the specific geometry of the adapter or monitor. Do not ignore this information, as the load limit of the adapter can quickly be exceeded if not installed properly.

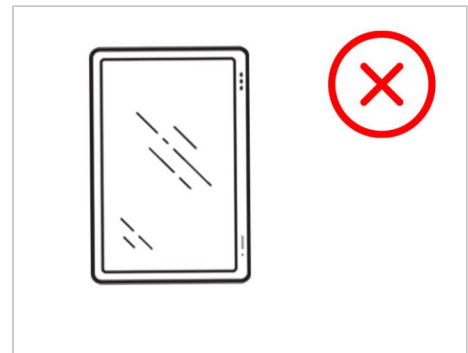
We are continuously working on developing monitors and adapters that are also suitable for vertical orientation.

However, monitors are designed for horizontal alignment by default.

**Horizontal  
Mounting: YES**



**Vertical  
Mounting: NO**



# Assembly Instruction

## Step 1

Place your SAMSUNG monitor securely on a soft surface.

Now remove the base of your SAMSUNG monitor if it is attached.  
To do this, pull firmly on the base of your monitor and press it left and right at the same time.

## Step 2

**⚠ Important:** If the instructions in this step are not suitable for your device, please follow the mounting guidelines of the manufacturer of your monitor arm or swivel arm to mount the monitor to the wall or swivel arm.

Mount the VESA adapter to your monitor arm using the screw provided.

(Figure 1)

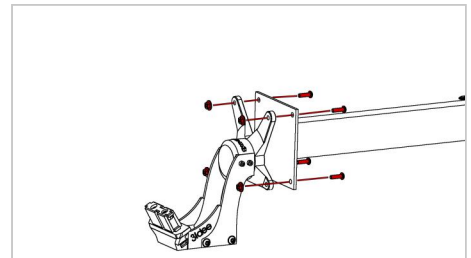


Figure 1

## Step 3

This is what the 3idee VESA adapter should look like after it has been attached to your monitor arm. (Figure 2)

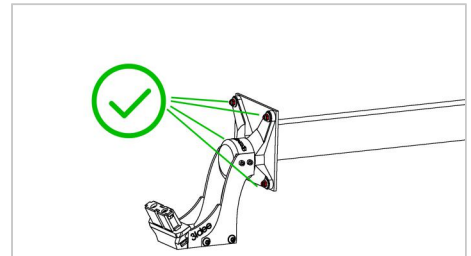


Figure 2

## Step 4

Now insert your monitor into the VESA adapter from above while holding your monitor arm from below. (Figure 3)

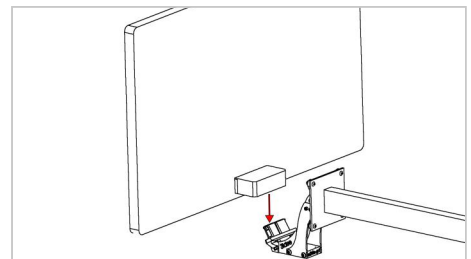


Figure 3

## Step 5

This is how the correctly mounted VESA adapter looks on your monitor now. (Figure 4)

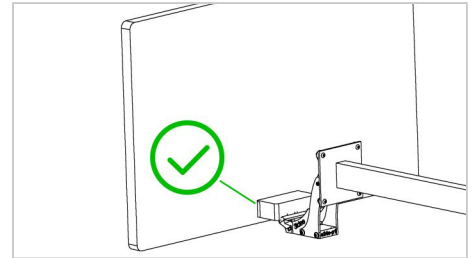


Figure 4

## Step 6

Done!

**Be aware that the VESA adapter can come off when you pull the monitor up. This is because the monitor is designed to remove the original Samsung monitor base (Figure 5).**

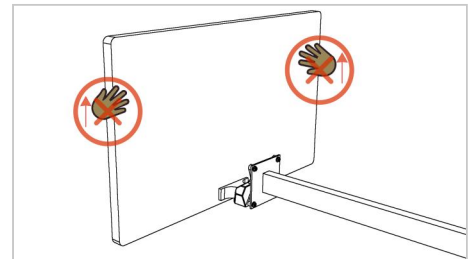


Figure 5